



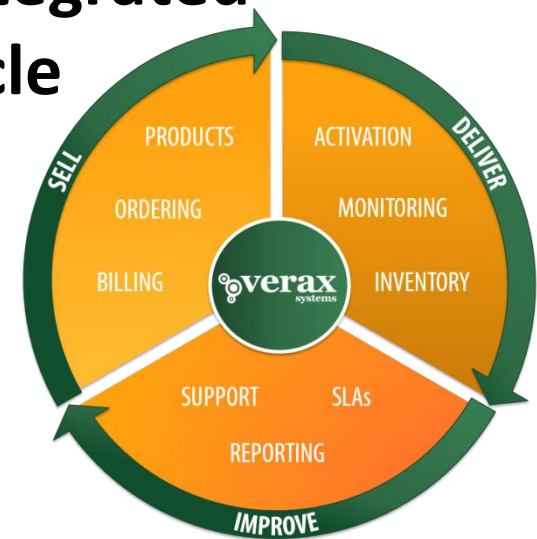
# Verax Systems

Products Overview

Slawomir Artie Debczynski, CEO

Verax Systems Corp. headquartered in Plano, TX is a provider of software **enabling sales and delivery of IT & Telco services.**

We provide a comprehensive set of integrated applications covering the entire lifecycle from **service definition and ordering** through **provisioning and monitoring** to **billing and customer support.**



- ⦿ **Founded in 2003**
- ⦿ **Spin-off from Vertel Corporation**
- ⦿ **Privately owned, organically grown.**
  
- ⦿ **Headquartered in Plano, TX (USA)**
- ⦿ **Support, Research & Development centers in Poland and India**
- ⦿ **International sales offices and 60+ resellers worldwide**



- **By region:**
  - **Global sales, web-based and through partners**
  - **Main focus: US & Canada, Europe**
  - **Occasional sales in Middle East, AsiaPac, Americas**
- **By industry**
  - **IT/Telco**
  - **Large enterprises**
  - **Public**
  - **Any organization strongly  
relying on IT/telco services**



## *Enabling sales and delivery of IT & Telco services*

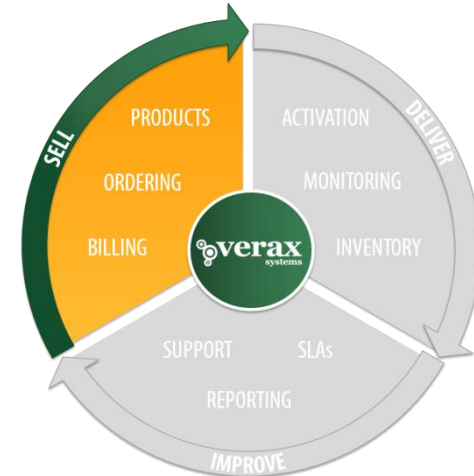


## “SELL”

### Customer Care & Billing with Self Care Portal

#### Fully integrated BSS:

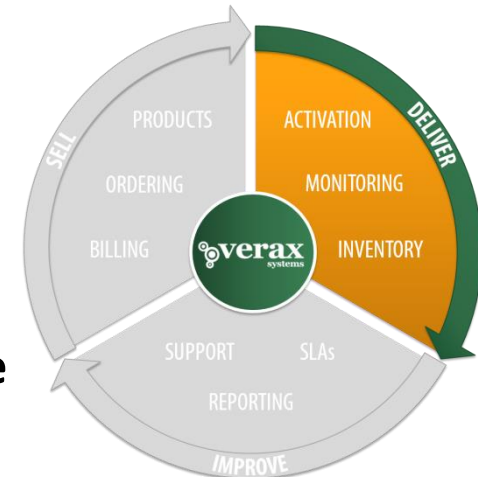
- **Customer Care** with hierarchical internal and external accounts, contracts and subscriptions
- **Service Catalog** with personalized bundles, tariff plans, one-time and recurring charges, etc.
- **Inventory** of customer and network equipment, service addresses, etc.
- **Billing** and invoice generation, payment tracking
- **Customer portal** enabling on-line ordering, reviewing invoices and payments, contacting customer support, etc.



## “DELIVER”

### Verax NMS & APM with Provisioning Engine

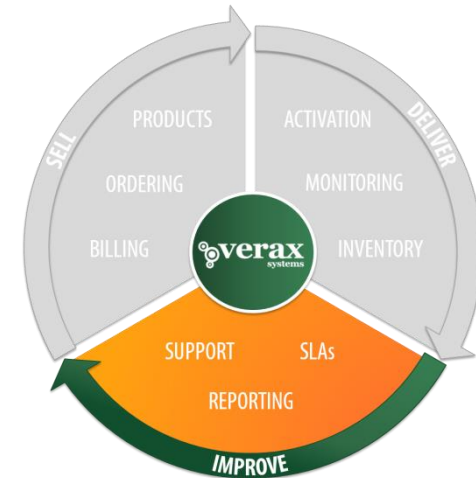
- ◉ **Unified management & monitoring** of networks, applications, services and infrastructure
- ◉ **Business oriented** modeling of complex services
- ◉ Central **federated monitoring** of distributed **multi-site** infrastructures
- ◉ Active and passive, agent and agent-less availability and performance management of devices and applications
- ◉ **Automated service provisioning/activation**, complex event processing, disaster recovery procedures
- ◉ Proactive monitoring, resource usage forecasting, capacity planning, fault prevention



## “IMPROVE”

### Verax Service Desk with Asset Management

- Automation and streamlining of incident, change request, work order resolution processes
- Integration of customer support activities handled by various departments
- Monitoring and reporting SLA compliance
- Tracking key performance indicators on on-line dashboards and scheduled reports
- Active enterprise asset management – CMDB integrated with monitoring
- Site Management – integrated service network development project management (e.g. optical/radio sites, BTS)





## Why us?

- **Project delivery track-record** for banks, telcos and large enterprises.
- **Process- and standards- driven** software development and project delivery.
- Proven **carrier- and enterprise- grade** software development capability.
- Off-the shelf **platforms and products for accelerating** solution development.

## Thank you!



***Enabling sales and delivery of IT & Telco services***

**[www.veraxsystems.com](http://www.veraxsystems.com)**